



COLLEGE of AMERICAN  
PATHOLOGISTS  
Laboratory Quality Solutions

## Steps to Accreditation

For Laboratories Seeking First-time Accreditation



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## CAP Accreditation Resources

Located in e-LAB Solutions Suite (ELSS), these include guidance documents, educational resources, and forms to help clarify requirements and help that you remain in compliance.

Be sure to visit CAP Accreditation Resources to explore many tools to help your laboratory along the accreditation path.

### e-LAB Solutions Suite (ELSS)

#### What is ELSS?

e-LSS is the CAP's participant-only Web portal to manage all laboratory improvement programs. e-LSS provides convenient access to valuable tools, such as PT reporting, technical resources for laboratories, performance analytics dashboard, Organization Profile and user permissions.

#### What is My Profile?

My Profile allows individuals to maintain and access their personal CAP data. One account houses your CAP personal ID, inspector history, laboratory associations, inspector skill set, preferred addresses and phone numbers plus more.

#### What is Organization Profile?

Organization Profile is functionality in e-LSS for customers to maintain laboratory demographic data, test menus, personnel, roles, and inspection groups in real-time.

## CAP Accreditation Team Resources

**Operations Specialist**—Provides expertise in pre- and post-inspection activities, such as application, laboratory self-evaluation materials, advisement of test menu, and personnel maintenance.

**Inspection Assignment Specialist**—Provides expertise in planning of inspector and specialty inspector needs. Provides guidance around inspection logistics as well as inspector/inspection reimbursement.

**Technical Specialist**—Provides expertise in checklist requirements/interpretation; advises and reviews deficiency responses for compliance.

**PT Compliance Specialist**—Oversees laboratory PT enrollment and participation. Reviews responses to performance compliance notices.

**CAP Customer Contact Center**—Helps with questions regarding PT orders.

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